

Free Firmware Update 2.006 for AVIC-LINC/AVIC-F500BT

NEW Free Firmware Update (Version 2.006) Now Available for AVIC-LINC/AVIC-F500BT

June 26, 2009

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a NEW free firmware update (version 2.006; *released in June 2009*) for the AVIC-LINC/AVIC-F500BT navigation system. This firmware update is not for the AVIC F-Series in-dash models (AVIC-F90BT, AVIC-F900BT, AVIC-F700BT and AVIC-F7010BT) - the update for those models can be found [\[here\]](#). In addition, this firmware update applies only to models sold in Canada.

This firmware update (version 2.006) contains important performance improvements relating to Automatic Time Correction, and enhanced reliability during firmware update process.

This notice explains how to obtain the free firmware update and how to determine if the firmware update has already been installed on an **AVIC-LINC/AVIC-F500BT**.

Even if you are not currently experiencing any issues with your AVIC-LINC/AVIC-F500BT, we still recommend that you install the free firmware update. Installation of the update should take approximately ten minutes to complete.

HOW TO OBTAIN THE FREE FIRMWARE UPDATE:

Pioneer is offering the following four options for consumers to obtain the free firmware update:

- 1 Download the free update to a computer from [here](#): and transfer the update to an SD card for insertion into the AVIC-F Series system; OR
- 2 Order by phone a SD card containing the free update by calling Pioneer Customer Service toll free at 1-877-283-5901; OR
- 3 Arrange for an in-dash AVIC-F Series system to be shipped to Pioneer for installation of the free update by calling Pioneer Customer Service toll free at 1-877-283-5901.

HOW TO DETERMINE IF THE FIRMWARE UPDATE HAS ALREADY BEEN INSTALLED:

To determine if the new firmware update has already been installed on an **AVIC-LINC/AVIC-F500BT**, please power on the system and do the following:

1. Press the "Menu" button; then touch the "Settings" tab;
2. Touch the "System Settings" tab; then touch the "Service Information" tab;
3. The "Map version" number and the "Version" number are both displayed -- please look at the "Version" number, which is displayed on the lower line; and
4. If the "Version" number is "**2.000000**" or an earlier/smaller number, please install the new firmware update. If the "Version" number is "**2.006000**" or a later/larger number, the system has already been updated with the new firmware.

QUESTIONS:

If you have any questions, please contact the Pioneer Customer Service Center at 1-877-283-5901. Pioneer service representatives are available Monday through Friday, 9:00 a.m. to 5:30 p.m. (Eastern Time).

Sincerely,

Pioneer Electronics of Canada, Inc.